258, Moragasmulla Road,

Rajagiriya,

Sri Lanka.

Dear Hiring Manager,

I am a ISTQB certified Software Quality Assurance Engineer/ software tester/ lead, having extensive experience in performing software quality assurance and testing activities on projects spread across wide range of domains. My work experience spans over 7 years with 2+ years as a QA Lead, During that period I have worked on projects which served many leading international companies like IBM – USA, Thomson Reuters – USA, REIT –USA, Ascend – UK and BISB bank Bahrain etc.

My main responsibilities were test planning, managing, executing and reporting. This includes tasks such as preparing test plans, test schedules, effort estimations, scope and traceability metrics, test metrics, and writing and reviewing test cases, preparing test data, executing different types of tests, both functional and non-functional (smoke testing, system testing, integration testing regression testing, end-to-end testing etc.), Co-ordination of User Acceptance Testing with end users and reporting defects, test status and test project progress. I was also involved in conducting product demos to existing and potential clients, end user training and various other tasks which requires direct customer communication.

Throughout my career I was able to achieve recognition for the work done, and while I was an active freelance software tester at uTest, I was ranked as a silver rated software tester for functional testing. I was also awarded the favourite tester by one of the clients I worked for at uTest.

I have a thorough knowledge of the software development lifecycle, and different software testing methodologies and change management processes. I also have experience in estimation of project timelines and test plans and a very good Knowledge and experience in defect management and use of defect tracking tools. I have Excellent written and verbal communication skills (IELTS band score of 7.5), and strong people skills dealing with conflict, mentoring, and motivation. I’m also a very good team player/leader having excellent skills at collaborating across teams and maintaining a win/win approach.

I am a past graduate of Curtin University of Technology in Perth Western Australia. I have also various other professional certifications in the field of Information Technology (ISTQB CTFL, Certificate in Computer Science).

I am a dedicated employee, self-starter, and always ready to learn new things. I am confident that my wide experience and exposure to different business environments will help in fulfilling the responsibilities of the position offered, and that I can be a valuable resource to your prestigious organisation.

If you need further information please do not hesitate to contact me via email or by calling +94773160199.

Kind regards,

**Madhushani Tilakaratne**